

ANNEX 4 - PMO GLOBAL AWARDS CRITERIA

The main objective of the PMO Global Awards is to honor and celebrate PMOs capable of generating effective value for their organizations, becoming business partners, which is essential for their sustainability.

The Nomination Package (Video Presentation and Support Documentation) contains all the information that will be used by the Judges to evaluate the Nominated PMO.

The evaluation will be performed based on criteria, which should allow identifying which PMOs are delivering an exceptional service to their organization.

The Judges' evaluation will be as objective as possible. Therefore, it is crucial that the following points are addressed during the Video Presentation or/and in the Support Documentation. They will do their best to identify evidence that relates directly to the evaluation criteria. So, organizations can use the following table as a reference when assembling their presentation.

| Criteria | Description | Weight |
|----------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|
| 1 - PMO's Journey | This criterion evaluates the PMO's journey, evaluating its strategy, consistency, adaptability, leadership, and the path that made the PMO become what it is today. | 20% |
| 2 - Client Service | This criterion evaluates the set of services/functions the PMO provides to its clients and stakeholders, how much they are appropriate for the presented scenario, and how that mix of services is able to address the organization's results expectations. | 15% |
| 3 - Best Practices | This criterion evaluates how the PMO is delivering its services/functions, the methods and techniques are being provided, their alignment with best practices, and how the PMO continually improves its services. | 15% |
| 4 - Innovation | This criterion evaluates how the PMO used innovation to deal with challenges encountered throughout its journey, and what innovations were delivered to the organization, generating effective results. | 10% |
| 5 - Community | This criterion evaluates how the PMO actively works to create an engaged project management community within the organization, evolving the organization's culture, and encouraging people to share experiences and lessons learned. | 10% |
| 6 - Value Generation | This criterion evaluates the benefits and results delivered by the PMO to its customers, stakeholders, and the organization. It also evaluates how the promoted culture and organizational maturity evolution. Finally, it evaluates how the PMO acts to engage the organization's senior management and improve its the sponsorship. | 30% |
| Total | | 100% |